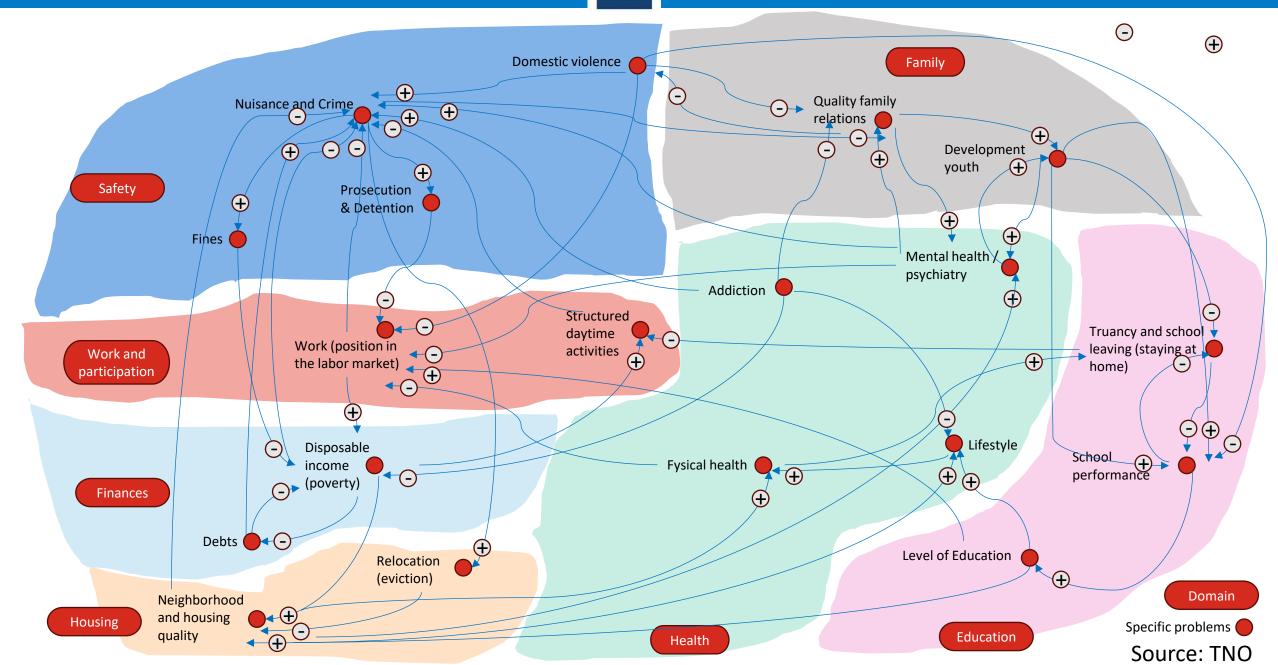


Systemic view: Domains &



interactions between problems



















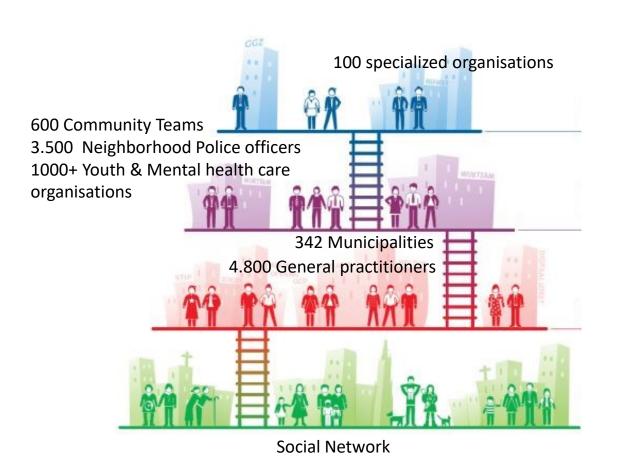
Source: Toezicht sociaal domein: Incident investigation

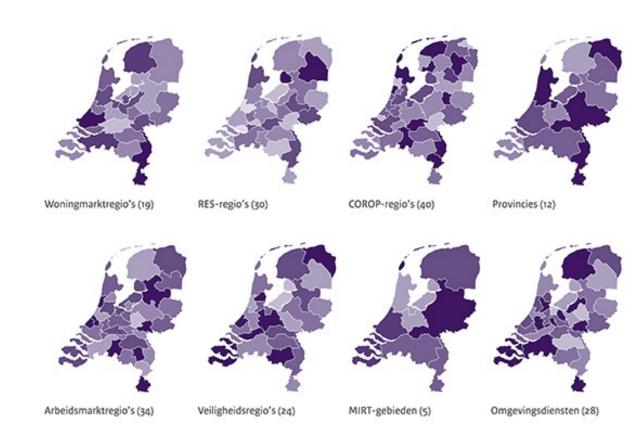
Organisation & Geography



of the Ecosystem

A diversity of 30 Regions

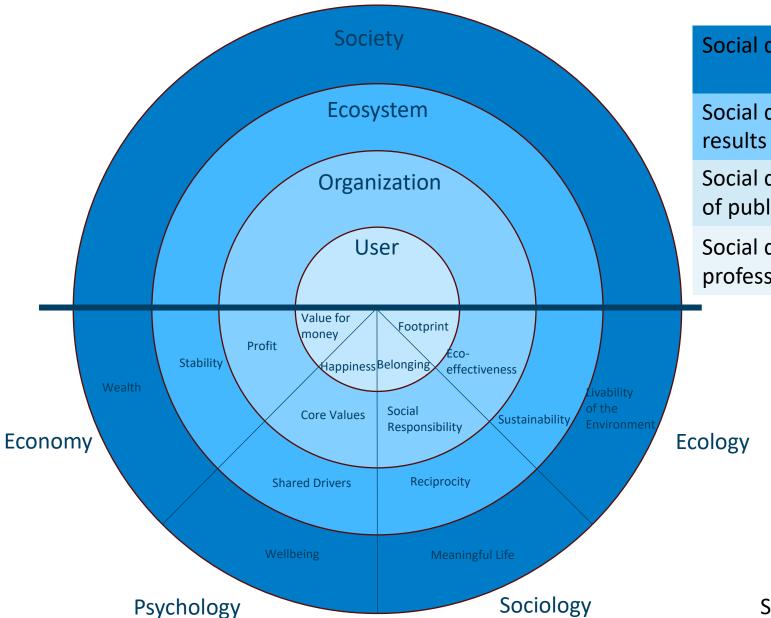






Value Framework





Social design that build social capital

Social design that improves the conditions and results for the citizens involved

Social design that improves the performance of public sector bodies

Social design that engage citizens and professionals

Source: Value Framework, Elke den Ouden Designing for Society Nynke Tromp

Design challenges



Inadaquate use of information

Information cannot be shared or used efficiently, timely, in a customized or structured manner.

Poor cooperation

The professional is insufficiently supported in all facets of collaboration, from connecting to action

Not transparant

Citizens have insufficient insight into the process, no control over their information, and cannot participate sufficiently

Not preventative

Citizens do not find sufficient practical and reliable information to manage the specific situation themselves

Performance public sector bodies

Improvement for affected citizens

Ecosystem Processes,



Capabilities & Roadmap

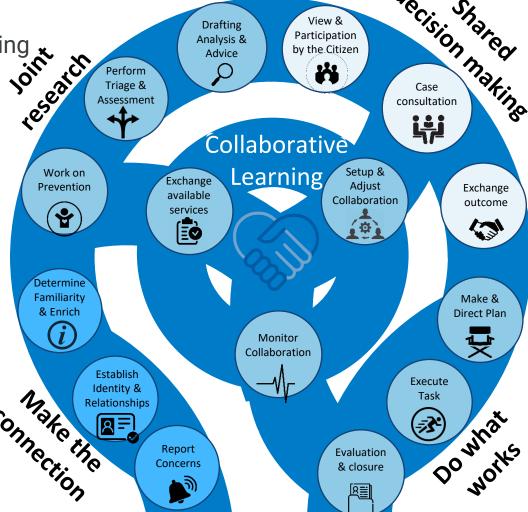
Collaboration around a family takes place locally and regionally through various partnerships. Five processes can be identified in all these partnerships, which can be used multiple times, if necessary, and in any chosen order.

Joint research involves analyzing substantiated research, and formulating and advising on possible solutions.

Collaborative learning

involves monitoring and evaluating the quality/results of collaboration at the crosscase level and, based on that, making joint improvements.

Making the connection is accessing and processing information about stakeholders and the context of the situation available from partners

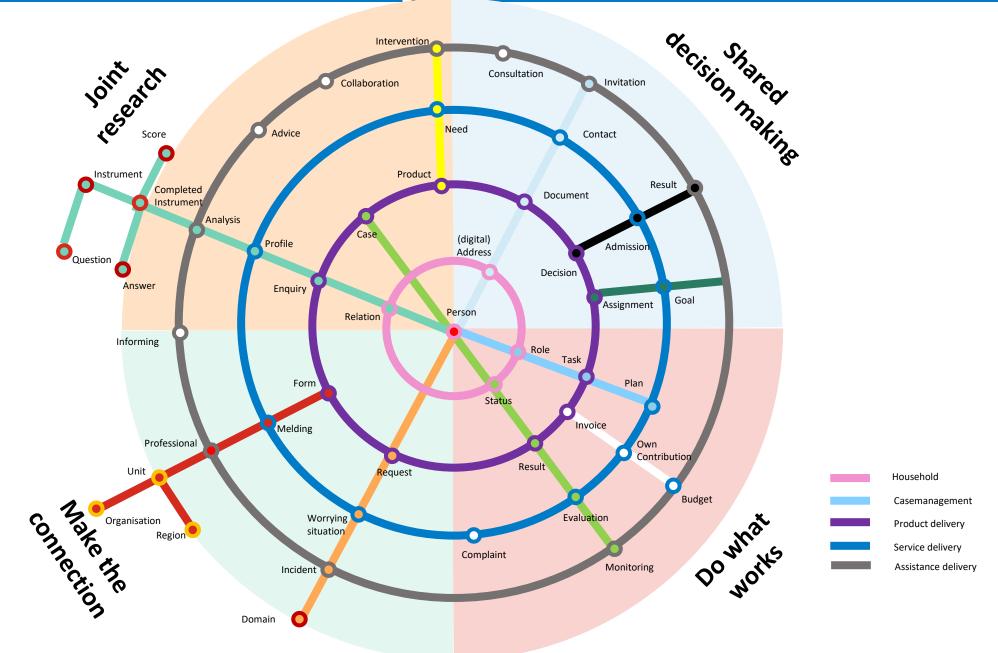


Shared decision making involves exchanging and weighing perspectives, determining the scope and goals, choosing the approach, and under whose direction and based on what principles and agreements.

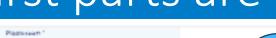
Do what works means jointly implementing a plan for this situation, avoiding what doesn't work, and harvesting and monitoring the results.

Metromap of Assets and Marian Trust & Technology





First parts are operational



Amersfoort

Telefoornummer 020 123 5457



Aanvullende informatie

Is er sprake van bestaande hulpverlening?

- Ja
- O Nee
- Niet bekend

Instantie* Veilig Thuis

Contactpersoon* Erik Janssen

Telefoornummer* 06 12 35 46 57

+ INSTANTIE

Is betrokkene geinformeerd over het opmaken van deze zorgmelding?

- Ja
- O Nee

Is nader telefonisch contact met de Politie gewenst over de melding?

- Ja
- O Net

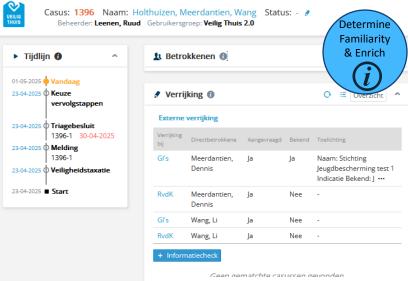
Contactgegevens Politie

Wie is de contactpersoon vanuit de politie?*

- Verbalisant
- Contactpersoon
- Afdeling







- Is sprake van een lopende civiele maatregel zijnde een OTS/UHP/Voogdij?
- Is er in het verleden sprake geweest van een maatregel binnen het civiele kader?

Politie

Raad voor de Kinderbescherming

Raad voor de Kinderbescherming

- Is sprake van een lopende JR-maatregel in het strafrechtelijk kader?
- Is er in het verleden sprake geweest van een maatregel in een strafrechtelijk kader?
- Is sprake van actieve hulpverlening in het vrijwillig kader?

Gecertificeerde Instelling

Gecertificeerde Instelling

Is er in het verleden sprake geweest van hulpverlening in het vrijwillig kader?

Is er op dit moment sprake van onderzoek naar de noodzaak van een civiele maatregel?
Is er sprake geweest van een onderzoek naar de noodzaak van een civiele maatregel?

- Is sprake van een actief onderzoek op verzoek van de rechtbank in het kader van G&O?
- Is er sprake geweest een onderzoek op verzoek van de rechtbank in het kader van G&O?
- Is er op dit moment sprake van betrokkenheid in strafrechtelijk kader?
- Is er sprake geweest van betrokkenheid in strafrechtelijk kader?

Tasks, Content & Channels:

□ Agenda

A Instanties



the Experience

View & Participation by the Citizen

