# Killing the Blank Page

Intersection Group Webinar Milan Guenther & Russell Blair





#### **Design Challenges** start from the customer...

Do laundry

Get a pet

File taxes

Find a life partner

Travel for work

Your LLM prompts: Write your examples for Customer Tasks in the chat. We'll choose some randomly later.



#### ... but often turn out to be **Enterprise Design Challenges:**

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Find a life partner

Travel for work

Run a webinar

Develop an innovative laundry service for busy people

Help find the best animal companion for a loved one

Smoothen out a process to make it almost disappear

Deal with human social behavior in a diverse dating pool

Understand and serve diverse purposes behind travel

Organise speakers, sessions, audience, content



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**Customer Tasks** 

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**Enterprise Teams, Purpose, Products, Capabilities** 



### **Enterprise Design Challenges**

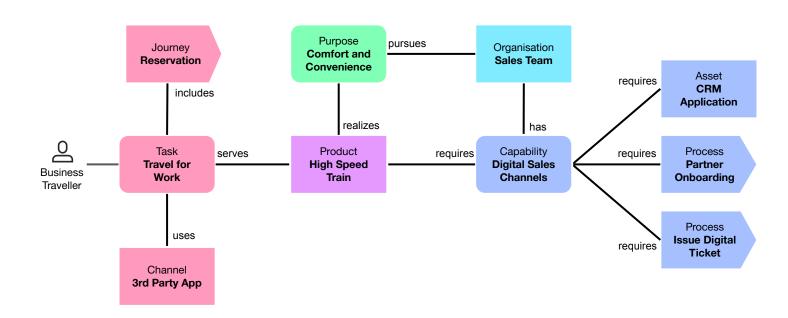






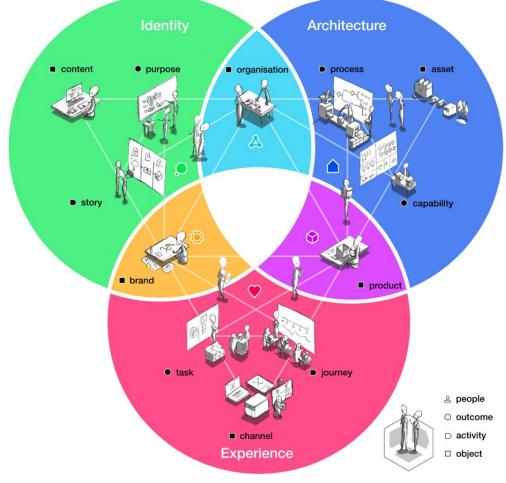


#### **An Enterprise Design Challenge in EDGY**





# **Enterprise Elements**

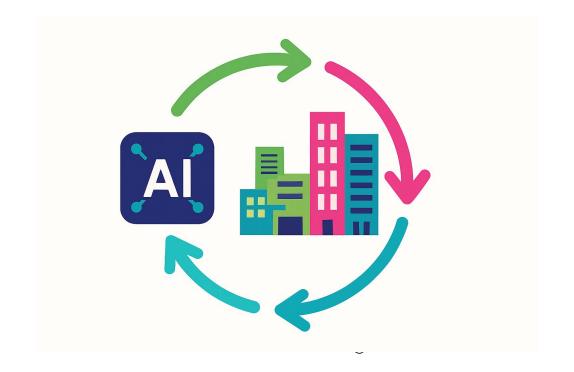






#### Why a semantic repository?

Make your Repository the KnowledgeBase





#### The Knowledge Sharing Journey

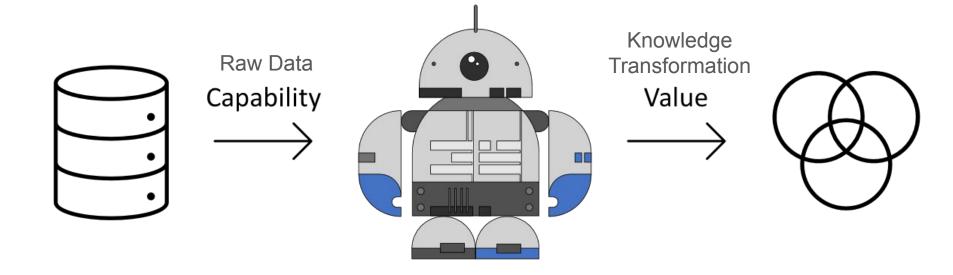




#### Bringing in our Al friend



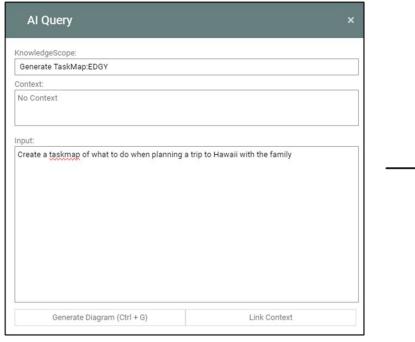
#### **Capabilities and Value Creation**

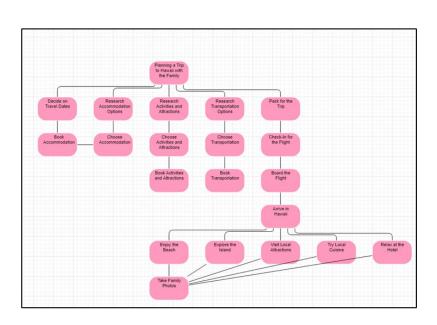




#### The QualiAl

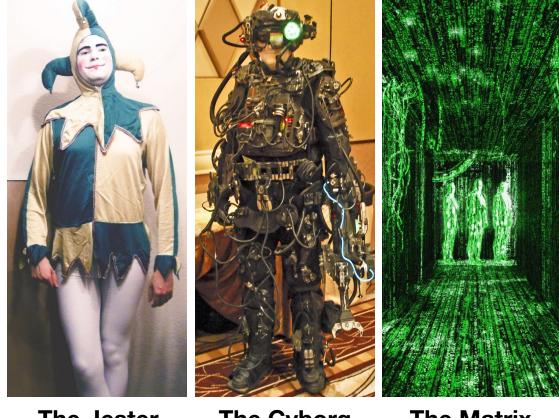
### Sharing/Creation of knowledge







#### 3 modes to kill the blank page with Al





The Jester

**The Cyborg** 

The Matrix

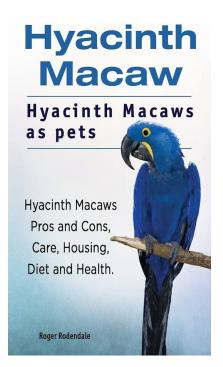
#### Let's try it out





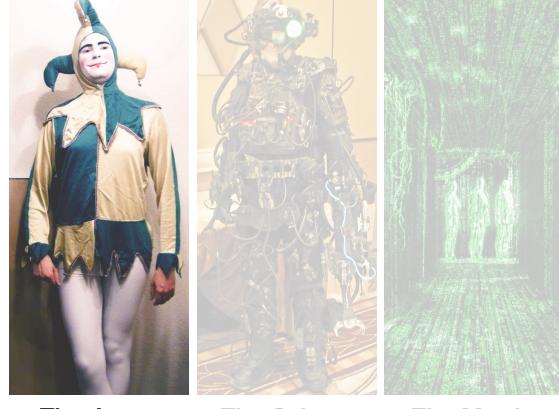








#### 3 modes to kill the blank page with Al





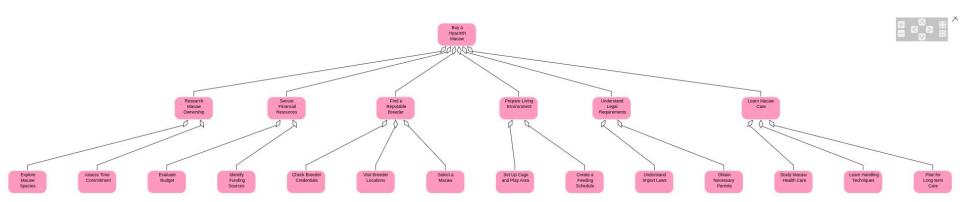
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#### The Jester

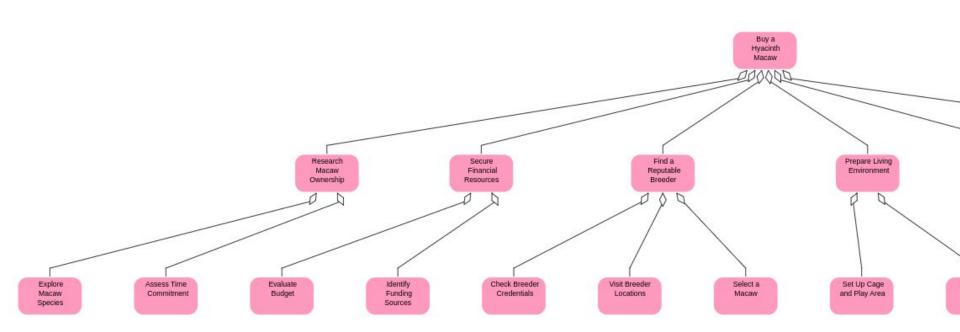






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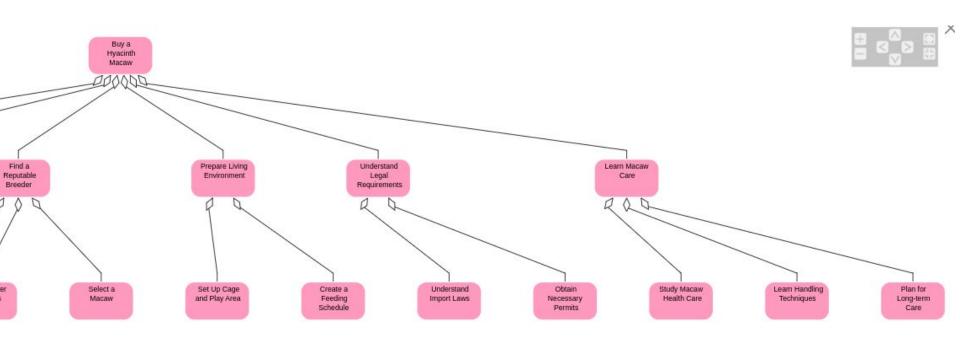






#### The Jester







#### 3 modes to kill the blank page with Al



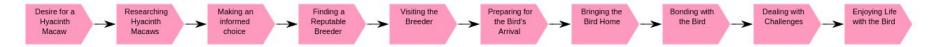


The Jester

The Cyborg

**The Matrix** 

#### Task Map "Buy a Hyacinth Macaw" with journey and insights as input.



#### **General Insights**

- Space Requirements: Owners often emphasize
  the need for substantial living space to
  accommodate large cages and provide flight
  space, which is critical for the birds' physical
  health and wellbeing.
- Social Interaction: Big parrots like macaws are extremely social creatures that require significant daily interaction with their human owners or other birds to remain mentally healthy and happy.
- Noise Levels: These birds are naturally loud and vocal, which can be challenging for owners living in apartment settings or close proximity to neighbors.

#### **Surprises**

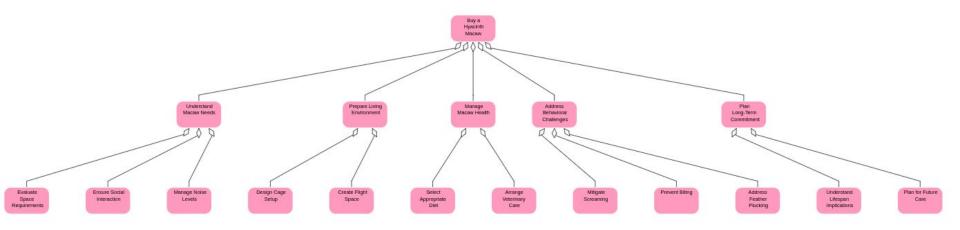
- Dietary Complexity: Owners were generally surprised by the complexity and cost of maintaining a proper diet for macaws, which can be significantly more demanding than for smaller birds.
- Veterinary Care Costs: The high cost and specialized nature of veterinary care for macaws came as a surprise to many new owners. Moreover, finding avian veterinarians with experience in large parrots can be challenging.
- Longevity and Commitment: Many new owners were not fully aware of the long lifespan of macaws, which can live for 50 years or more, leading to a much longer commitment than anticipated.

#### **Pain Points**

- Behavioral Issues: Due to their intelligence and social needs, macaws often develop behavioral problems if not properly stimulated, which can manifest in screaming, biting, and feather plucking.
- Cage Size and Quality: Finding appropriately sized, durable, and safe cages that are also aesthetically pleasing can be difficult and expensive.
- Travel and Mobility: Owners struggle with traveling or relocating with their macaws due to their size and specific care requirements.
- Lack of Species-Specific Resources: There's a reported lack of readily available, detailed care information specific to macaws compared to more common pets like dogs or cats.

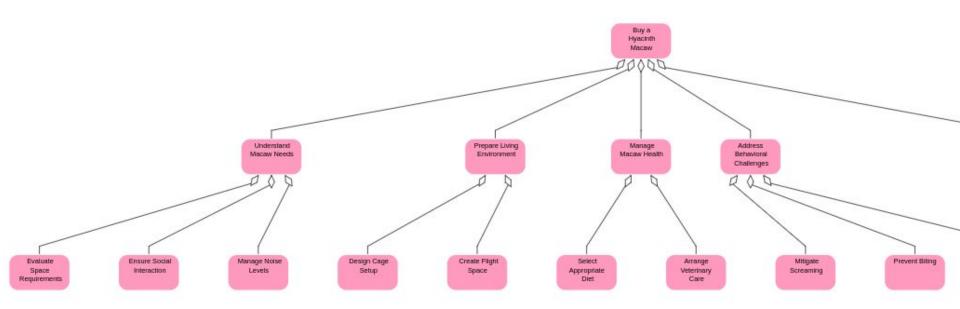






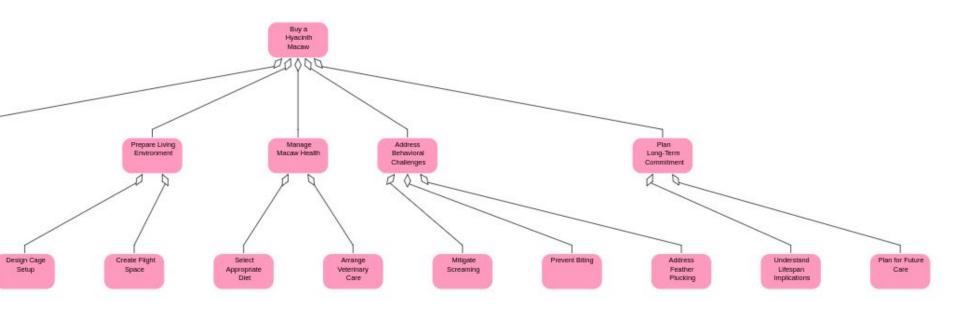






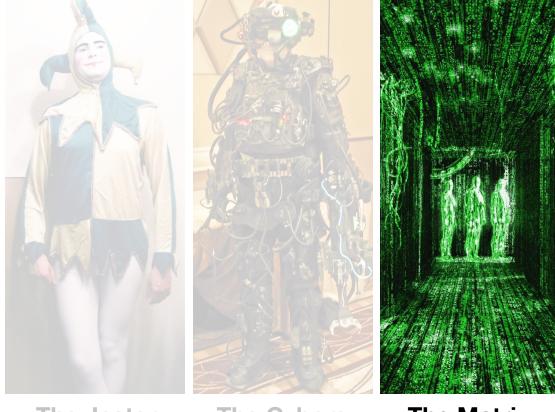








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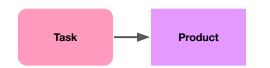


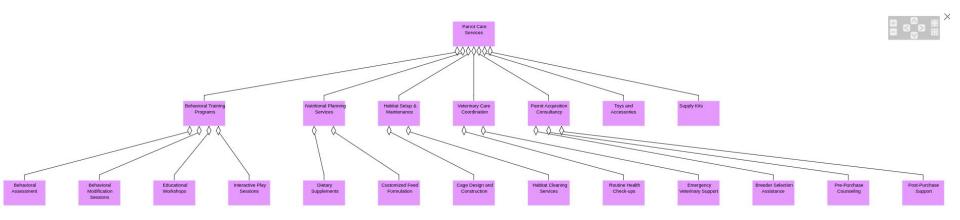
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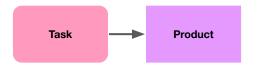
# The Matrix Product Map for our Tasks

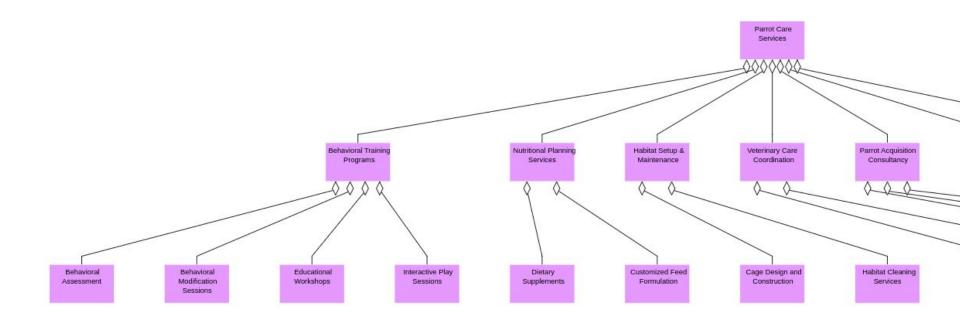






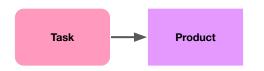
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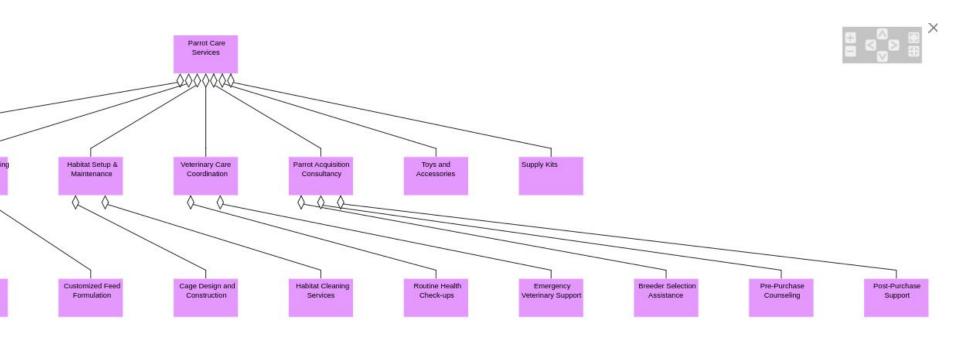






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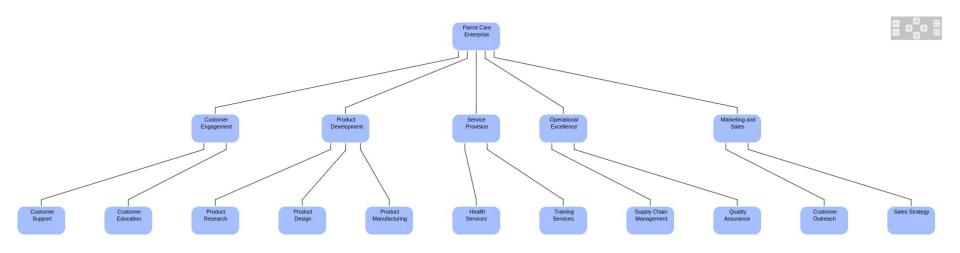






# Make a Capability Map to create our Products

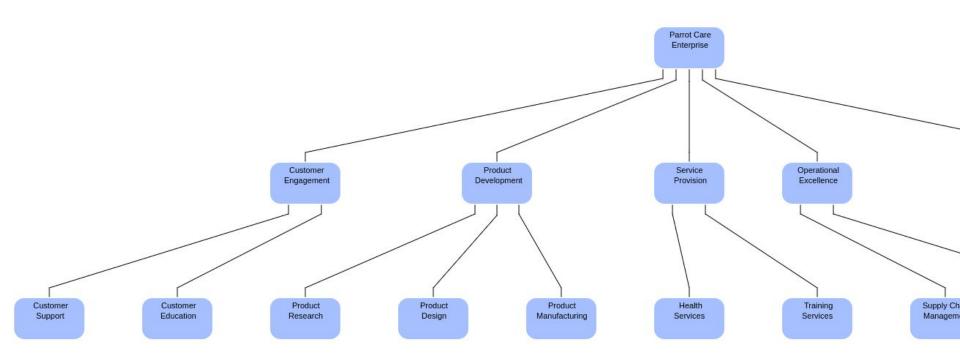






## Make a Capability Map to create our Products

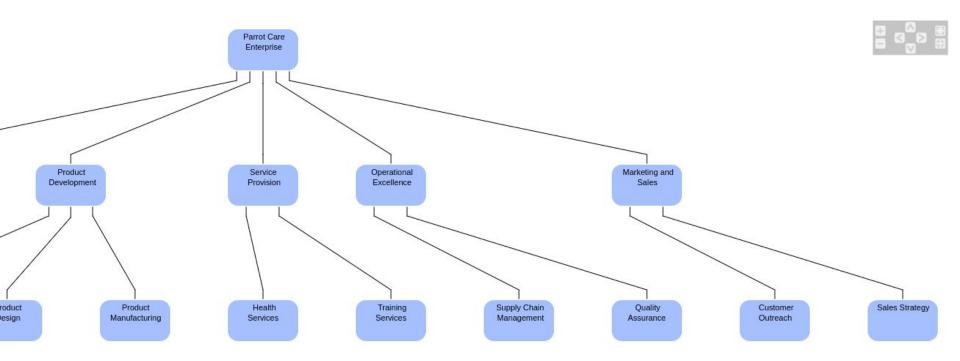




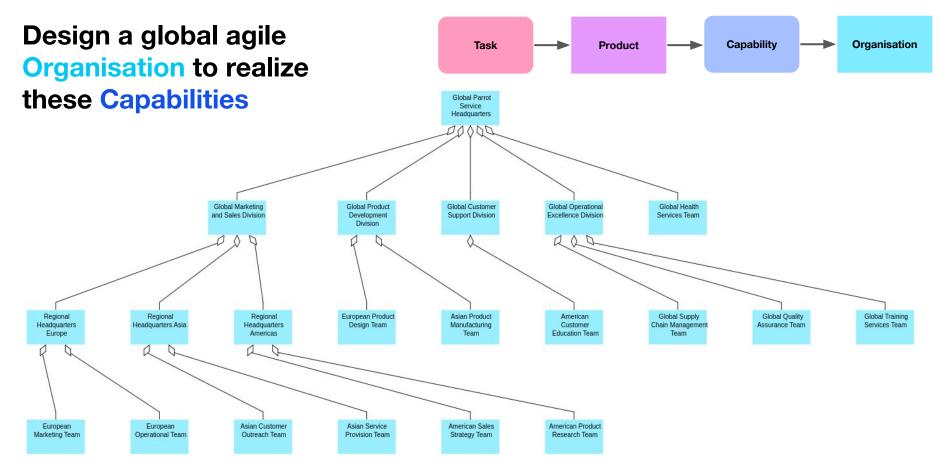


## Make a Capability Map to create our Products















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